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CONFIRMATION NO. 7906

SERIAL NUMBER 10/656,577	FILING OR 371(c) DATE 09/04/2003 RULE	CLASS 379	GROUP ART UNIT 2614	ATTORNEY DOCKET NO. WHTPJ-00301
APPLICANTS Yves Jean Caseau, Residence Not Provided; ** CONTINUING DATA ***** ** FOREIGN APPLICATIONS *****				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED** SMALL ENTITY ** ** 11/25/2003				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Verified and Acknowledged <i>[Signature]</i> Allowance Examiner's Signature Initials		STATE OR COUNTRY	SHEETS DRAWING 3	TOTAL CLAIMS 40
INDEPENDENT CLAIMS 3				
ADDRESS 23488				
TITLE Declarative ACD routing with service level optimization				
FILING FEE RECEIVED 555	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	